



UNIVERSITETI - UNIVERSITY - UNIVERZITET
"HAXHI ZEKA"

CURRICULUM VITAE

1. Family Name	Džogović
2. First Name	Anela
3. Nationality:	Bosnian – R. Kosovo
4. Nationality	Kosovar
5. Date of Birth	22.08.1989.
6. Gender	Female
7. Contact details:	
<i>Email:</i>	anela.dzogovic@unhz.eu
<i>Tel:</i>	+38345597967
8. Education Degree:	
<i>Institution:</i>	University "Goce Delchev" – Shtip Faculty of Tourism and Business Logistics
<i>Degree Date:</i>	10.12.2020.
<i>Degree Doctorature:</i>	Doctor of Science in Tourism and Hospitality
<i>Institution:</i>	University "Haxhi Zeka" – Peja Faculty of Business
<i>Degree Date:</i>	22.06.2015.
<i>Degree/ Master:</i>	Master of Arts in Business Administration

<i>Institution:</i>	University of Prishtina Faculty of Applied Science in Business Peja	
<i>Degree Date:</i>	26.07.2012.	
<i>Degree / Bachelor:</i>	Bachelor of Administration Business	
9. Academic Degree:	Professor Associate	
<i>Institution:</i>	University "Haxhi Zeka" – Peja	
<i>Degree Date:</i>	01.10.2025. – 30.09.2029.	
10. Scientific publications:		
Scientific journal		
<i>Title of the paper</i>	<i>Journal name</i>	<i>Year / Volume / Pages</i>
Natural Tourism in Kosovo and the Potentials of the Dukagjin Region Alberta Tahiri Anela Džogović, Idriz Kovaçi, Thëllëza Latifi Sadrija, Nora Draga, Elvira Misini, Ardiana Hyseni, Selvije Lajqi, Doresa Mulaj, Fatbardha Shala, Hyryje Bajramaj, Kushtrim Agaj, Flaka Muriqi, Mimoza Mekuli, Ismet Berisha, Mendim Nimonaj	Journal of Environmental & Earth Sciences https://journals.bilpubgroup.com/index.php/jees/article/view/8176 https://journals.bilpubgroup.com/index.php/jees/article/view/8176/5 <u>992</u> SCOPUS	Volume 7, Issue 3, March 2025 Fq. 274-285
Tourism entrepreneurship and human resources education in Kosovo Anela Džogović, Alberta Tahiri	QUALITY Access to Success Calitatea - Quality Access to Success	Volume 26, Issue 204, January, 2025 Fq. 135-142

	https://doi.org/10.47750/QAS/26.20 4.15 SCOPUS	
Sustainability in Tourism SMEs in Kosovo Western Region: Opportunities and Challenges Anela Džogović, Alberta Tahiri	QUALITY Access to Success Calitatea - Quality Access to Success https://doi.org/10.47750/QAS/25.20 3.37 SCOPUS	Volume 25, Issue 203, November, 2024 Fq. 350-359
As an Economical Asset the Value of Cultural Heritage and the Development of Tourism in Kosovo Anela Džogović, Alberta Tahiri	Calitatea Quality - Access to Success https://www.calitatea.ro/EN/NewArchiveJournals.aspx https://10.0.186.134/QAS/25.202.35 SCOPUS	Volume 25, Issue 202, September, 2024 Fq. 331–338
The impact of the quality of life, towards the creation of standards for access to cultural events Anita Cucović & Anela Džogović	Lingua Montenegrina: časopis za jezikoslovna, književna i kulturna pitanja [Lingua Montenegrina: the magazin of linguistic, literary and cultural issues]. ISSN 1800-7007 = Lingua Montenegrina (Cetinje) COBISS.CG-ID 12545808 Journal DOI: https://doi.org/10.46584/ http://linguamontenegrina.me/index.php/lm Web of Science / WOS	Vol. 33 No. 1 (2024): Lingua Montenegrina God. XVII, sv. 1, br. 33 Fq. 447-461

<p>THE ROLE AND SIGNIFICANCE OF TOURISM IN THE ECONOMIC DEVELOPMENT OF THE MUNICIPALITY OF PEJA</p> <p>Anela Džogović Elma Nurković</p>	<p>International Journal of Economics, Management and Tourism (IJEMT) In print: ISSN 2671-3802 Online: ISSN 2671-3810 ISSN 2671-3810 online version UDC: 338.485(497.115) DOI: https://doi.org/10.46763/IJEMT2441077d DOI: https://doi.org/10.46763/IJEMT2441 IJEMT DOI: https://doi.org/10.46763/IJEMT https://js.ugd.edu.mk/index.php/ijemt/index https://js.ugd.edu.mk/index.php/ijemt/issue/view/360.</p>	<p>Vol. 4 No. 1 (2024): June, 2024. Fq. 77-89</p>
<p>Tourist events as a segment of the tourist offer of Peja Case study of the municipality of Peja</p> <p>Džogović .A. Škrijelj H</p>	<p>Sixth International Scientific Conference "Challenges of Tourism and Business Logistics in the 21st Century" Skopje May 19th, 2023.</p>	<p>Vol. 6 No. 1. (2023) Fq. 239-244</p>
<p>Tourism and current trends in the tourist market Škrijelj H., Džogović A.</p>	<p>XV International Scientific Conference "Analysis of the possibility of exiting the global energy crisis in the Western Balkan 28.04.2023 ULCINJ MONTENEGRO https://ekonomskiinstitut.com/al/www.olcinium.me Multidisciplinary Research Journal "Olcinium"</p>	<p>Volume 12. Nr. 1 (2023): APRIL Fq. 79-92</p>

<p>The Consequences of the 2008 Economic Crisis in Montenegro</p> <p>Cucović A., Škrijelj H. & Džogović A.</p>	<p>Multidisciplinary Research Journal "Olcinium" Multidisciplinarni Istraživački Časopis "Olcinium" Revista Kërkimore Multidisciplinare "Olcinium" ISSN 2261-2674 (Online) https://olcinium.me/publications/Volume_10_No_2%282022%29_April.pdf</p>	<p>Volume 10. Nr. 2 (2022): April</p>
<p>The efficiency of Online learning during the Covid-19 pandemic: Comparative analysis of Southeast European Countries as participants In the new path of Education</p> <p>Vehbi Miftari, Suada A. Dzogovic, Anela Dzogovic, Blagojka Zdravkovska Adamova</p>	<p>Human Research in Rehabilitation (The International Journal for Education/Rehabilitation and Psychosocial Research). ISSN 2232-9935 Journal DOI: DOI: 10.21554 https://human.ba/wpdm-package/full-text-211/?ind=1632690795850&filename=10.-Vehbi-Miftari.pdf&wpdmdl=1792&refresh=6151c81f74e0a1632749599 DOAJ; EBSCO HOST; ERIH PLUS; Euro Pub; INDEX COPERNICUS; SCOPUS, WorldCat.</p>	<p>Volume 11 ISSUE 2 September 2021 fq. 133–142</p>
<p>Role and importance of the development of contemporary tourism in the Peja</p> <p>Anela Dzogovic, Cane Koteski</p>	<p>Second International Scientific Conference CHALLENGES OF TOURISM AND BUSINESS LOGISTICS IN THE 21ST CENTURY »ISCTBL 2019« September 13, 2019 Stip, R.N. Macedonia Poster</p>	<p>2019, fq. 12-17</p>

	<p>PROCEEDINGS BOOK</p> <p>https://eprints.ugd.edu.mk/22523/</p> <p>Google Scholar</p>	
<p>Retrospective overview of foreign direct investments in BiH during the period 2008-2009, with the focus on Kosovo</p> <p>Suada A. Džogović</p> <p>Anela Džogović</p>	<p>KNOWLEDGE, International Journal</p> <p>Vol. 30 N. 6</p> <p>https://ikm.mk/ojs/index.php/KIJ/article/view/976</p> <p>Vrnjačka Banja - Serbia</p> <p>Global Impact & Quality Factor</p> <p>1.822 (2017)</p> <p>ISSN 2545-4439</p> <p>ISSN 1857-923X</p> <p>Google Scholar</p> <p>IKM</p> <p>DOI:</p> <p>https://doi.org/10.35120/kij30061611D</p> <p>EBSCO (EBSCO Discovery Services);</p> <p>Google Scholar; CrossRef; Index Copernicus; ROAD - Directory of open access scholarly resources; WorldCat;</p> <p>EuroPub</p>	<p>Vol. 30 N. 6</p> <p>2019, pg. 1611-1619</p>
<p>Economic diplomacy in the function of economic interests of Bosnia and Herzegovina</p> <p>Džogović, A. S</p> <p>Džogović, A</p>	<p>KNOWLEDGE, International Journal</p> <p>Vol 27</p> <p>With Global Impact Factor 1.322 (2016)</p> <p>ISSN 2545-4439</p> <p>ISSN 1857-923X</p> <p>Skoplje</p> <p>https://eprints.ugd.edu.mk/24474/1/ECONOMIC%20DIPLOMACY%20IN%20THE%20FUNCTION%20OF%20ECONOMIC%20INTERESTS%20OF%20B</p>	<p>Vol 27</p> <p>2018, pg. 49-56</p>

	<p>OSNIA%20AND%20HERCEGOVINA.pdf</p> <p>EBSCO (EBSCO Discovery Services); Google Scholar; CrossRef; Index Copernicus; ROAD - Directory of open access scholarly resources;; EuroPub</p>	
<p>Development of urban (city) tourism in Kosovo</p> <p>Džogović, A Koteski, C.</p>	<p>International Scientific Journal Micro Macro & Mezzo Geo Information ISSN: 1857-9000; EISSN: 1857-9019.</p> <p>http://mmm-gi.gee.org/journal/volume-10</p> <p>DOAJ</p> <p>https://doaj.org/article/fc287693e7ec479ea63d20e1765a2094</p> <p>https://www.worldcat.org/title/development-of-urban-city-tourism-in-kosovo/oclc/8580274908&referer=brief_results</p> <p>UDC: 338.486:711.4(497.115) DOI: 10.13140/RG.2.2.33302.041</p> <p>64</p> <p>WorldCat</p> <p>Google Scholar</p>	<p>2018, fq. 36-45</p>
<p>Policy implementation and tourism development in Kosovo</p> <p>Džogović, A. Koteski, C. Muharemi, R.</p>	<p>INTERNATIONAL SCIENTIFIC REFEREED ONLINE JOURNAL WITH IMPACT FACTOR</p> <p>SocioBrains ISSN 2367-5721, JOURNAL HOMEPAGE : www.sociobrain.com</p> <p>ISSUE 41, JANUARY 2018</p> <p>Google Scholar</p>	<p>2018, fq. 138-144</p>

<p>Culture and cultural differences in the world</p> <p>Jakovlev, Z. Muharemi, R. Džogović, A. Skrijelj, H.</p>	<p>INTERNATIONAL SCIENTIFIC REFEREED ONLINE JOURNAL WITH IMPACT FACTOR</p> <p>SocioBrains</p> <p>ISSN 2367-5721, JOURNAL HOMEPAGE : www.sociobrains.com</p> <p>ISSUE 41, JANUARY 2018</p>	<p>2018 fq. 151-154</p>
<p>Tourist offer Peja</p> <p>Džogović, A</p>	<p>First International Scientific Conference ISCTBL CHALLENGES OF TOURISM AND BUSINESS LOGISTICS IN THE 21ST CENTURY</p> <p>»ISCTBL 2017«</p> <p>http://eprints.ugd.edu.mk/18912/</p> <p>ISBN 978608-244-465-9</p> <p>Macedonia – Gevgelia</p> <p>Google Scholar</p>	<p>2017, fq. 145-151</p>
<p>Savremeni informacioni sistemi za bankarsko poslovanje</p> <p>Azizović, E. Džogović, A. Džogović, E. Azizović, M.</p>	<p>Pentza</p> <p>Journal for Development Research and Science Rivistë për kërkime zhvillimore dhe shkencë.</p> <p>ISSN 2337-0548(print) ISSN 2337-0564 (online)</p> <p>Vol 7,No.12</p>	<p>Vol 7,No.12</p> <p>2017, pg. 67-76</p>
<p>Uticaoj liderstva na motivaciju i nagrađivanje zaposlenih</p> <p>Azizović, E. Džogović, A. Azizović, M.</p>	<p>Univerzitetska misao : časopis za nauku, kulturu i umjetnost</p> <p>http://um.uninp.edu.rs/ Nr.(Br)15</p> <p>Novi Pazar</p> <p>ISSN: 1451-3870</p> <p>Google Scholar</p>	<p>2016, pg. 25-36</p>
<p>Leadership and motivation in crisis situations</p> <p>Azizović, E.</p>	<p>International Scientific Conference: „Crisis Management: Challenges and Prospective,,</p>	<p>2016, pg. 77-86</p>

<p>Džogović, A. Azizović, M.</p>	<p>November 2015. Zbornik trudovi/ Conference Proceedings http://eprints.ugd.edu.mk/15953/ Original scientific article – <u>316.46:005.334</u> ISBN 978-608-65138-9-4 Skoplje Makedonija Google Scholar</p>	
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Abstracts from the International and National Conferences

<i>Title of paper</i>	<i>Journal name</i>	<i>Year / Volume / Pages</i>
<p>STRATEGY AS AN INFLUENCE ON CONSUMER SATISFACTION IN CONTEMPORARY ORGANIZATIONS Anita Cucović Dženeta Demirović Alberta Tahiri Merita Begolli Dauti Anela Džogović Abedin Selimaj</p>	<p>XVI INTERNATIONAL SCIENTIFIC CONFERENCE “INNOVATION AND DIGITALIZATION IN EDUCATION: CHALLENGES AND OPPORTUNITES FOR ECONOMIC DEVELOPMENT” VIII INTERNATIONAL SCIENTIFIC CONFERENCE “LANGUAGE AND COUNICATION IN THE TIME OF INFORMATION TEHNOLOGY” Monenegro – Ulcinj http://ekonomskiinstitut.com/al/</p>	<p>24, May 2024</p>
<p>CULTURAL TOURISM AS A FUNCTION OF THE DEVELOPMENT OF KOSOVO FROM A MARKETING ASPECT-Case of Kosovo Alberta Tahiri, Merita Begolli Dauti, Anita Cucović, Anela Džogović</p>	<p>ITEC'24 International Congress on Tourism Economy and Culture 08-10 May 2024 Skopje, North Macedonia https://teccongress.congress.gen.t/en/program</p>	<p>May, 2024.</p>
<p>Contemporary Strategies as an Opportunity For Tourism Development In The Western Region Of Kosovo</p>	<p>14th International Scientific Conference of Business Faculty</p>	<p>April, 2024</p>

<p>Anela Džogović Anita Cucović Osman Sejfičaj</p>	<p>“ECONOMIC CHALLENGES IN THE DIGITAL ERA” 5-6 APRILL 2024, DURRËS, ALBANIA Faculty of Business University „Aleksandër Moisiu“ Durrës ISBN 978-9-92-826791-7 CERTIFICATE https://shorturl.at/NfAcn www.iscbf.org www.uamd.edu.al</p>	
<p>Human Resource Management and Performance Evaluation in Hotels in Kosovo Idriz Kovaçi, Alberta Tahiri, Thëllëza Latifi Sadrija, Jehona Rama Anela Džogović</p>	<p>XXI. IBANESS Congress Series on Economics, Business and Management – Plovdiv / Bulgaria ISBN: 978-619-203-485-6 First Printed: March-2024 https://www.ibaness.org/plovdiv_2024/ibaness_plovdiv_proceedings_draft_4.pdf</p>	<p>16-17 March, 2024 Bulgaria 160-166</p>
<p>Tourist events as a segment of the tourist offer of Peja Case study of the municipality of Peja Džogović A. Škrijelj H.</p>	<p>Sixth International Scientific Conference “Challenges of Tourism and Business Logistics in the 21st Century“ Skopje May 19th, 2023.</p>	<p>Vol. 6 No. 1. (2023) 239-244</p>
<p>TOURISM AND CURRENT TRENDS IN THE TOURIST MARKET Škrijelj H., Džogović A.</p>	<p>XV International Scientific Conference “Analysis of the possibility of exiting the global energy crisis in the Western Balkan 28.04.2023 ULCINJ MONTENEGRO https://ekonomskiinstitut.com/al/ www.olcinium.me</p>	<p>Volume 12. Nr. 1 (2023): APRIL Fq. 79-92</p>

	Multidisciplinary Research Journal "Olcinium"	
Human resources Management and Tourism award system Isović E., Honsić E. Džogović A.	International Conference on New Achievements In Science, Technology and Arts (ICNA-STA) http://researchcult.net/conference/conference-4/ CERTIFICATE	14th -15th April 2022, Peja
The Consequences of the 2008 Economic Crisis in Montenegro Cucović A., Škrijelj H. Džogović A.	Multidisciplinary Research Journal "Olcinium" Multidisciplinarni Istraživački Časopis "Olcinium" Revista Kërkimore Multidisciplinare "Olcinium" ISSN 2261-2674 (Online) https://olcinium.me/publications/Volume_10_No_2%282022%29_April.pdf	Volume 10. Nr. 2 (2022): April www.olcinium.me
<i>DISTANCE LEARNING DURING THE COVID-19 PANDEMIC IN BOSNIA AND HERZEGOVINA</i> Džogović, A. S, Džogović, A.	<i>Cbu International Conference on Innovations In Science and Education (Social sciences), https://www.cbuic.cz/wp-content/uploads/BoA/BoA2021.pdf f MARCH 17.2021, PRAGUE,CZECH REPUBLIC ONLINE CONFERENCE</i>	Book of Abstracts 2 (E-ISBN 978-80-908061-3-9), 39 2021
<i>HEALTH ETHICS AND POLICY DURING THE COVID 19 PANDEMIC CASE STUDY SANDZAK</i> Džogović, A. S, Džogović, A.	<i>Cbu International Conference on Innovations In Science and Education (Social sciences),</i>	Book of Abstracts 2 (E-ISBN 978-80-908061-3-9), 37 2021

	<p>https://www.cbuic.cz/wp-content/uploads/BoA/BoA2021.pdf</p> <p>f</p> <p>MARCH 17.2021, PRAGUE,CZECH REPUBLIC ONLINE CONFERENCE</p>	
<p>THE INFLUENCE OF RELIGIOUS VALUES ON THE DEVELOPMENT OF INTERNATIONAL BUSINESS</p> <p>Džogović, A. S, Džogović, A, Šabotić, Z,</p>	<p>CBU INTERNATIONAL CONFERENCE ON INNOVATIONS IN SCIENCE AND EDUCATION (Social sciences), https://www.cbuic.cz/wp-content/uploads/BoA/BoA2021.pdf</p> <p>f</p> <p>MARCH 17.2021, PRAGUE,CZECH REPUBLIC ONLINE CONFERENCE</p>	<p>Book of Abstracts 2 (E-ISBN 978-80- 908061-3-9), 39 2021</p>
<p>Development of Urban Tourism Case Study: the western Region of Kosovo</p> <p>Džogović, A Koteski, C</p>	<p>1st International Conference International Conference on Agriculture, Environment, Sustainable Tourism and Food Production 29-30 October 2020 Book of Abstract http://aestfp.unhz.eu/ University "Haxhi Zeka" - Peja</p>	<p>2020</p>
<p><i>The impact of motivation on employee performance during Pandemic state of COVID-19.</i></p> <p>CASE STUDY – PUBLIC AND PRIVATE INSTITUTIONS</p> <p>Džogović, A</p>	<p>5th INTERNATIONAL CONFERENCE IN BUSINESS AND ECONOMICS "Balancing the Economic Cycle in a Pandemic State: Lesson Learned and Future Actions - BECON" 23 – 24 October, 2020 UNIVERSITY "HAXHI ZEKA" PEJA https://unhz.eu/becon/ Book of abstract</p>	<p>2020, pg. 22</p>

<p>Ajdarpašić, S Šabotić, Z</p>		
<p>The impact of digital technology on the internationalization of SMES in Pandemic state of the COVID 19 Šabotić, Z Ajdarpašić, S Džogović, A</p>	<p>5th INTERNATIONAL CONFERENCE IN BUSINESS AND ECONOMICS "Balancing the Economic Cycle in a Pandemic State: Lesson Learned and Future Actions - BECON" 23 – 24 October, 2020 UNIVERSITY "HAXHI ZEKA" PEJA https://unhz.eu/becon/ Book of abstract</p>	<p>2020, pg. 43</p>
<p>Role and importance of the development of contemporary tourism in the Peja Džogović, A Koteski, C</p>	<p>Second International Scientific Conference CHALLENGES OF TOURISM AND BUSINESS LOGISTICS IN THE 21ST CENTURY »ISCTBL 2019« September 13, 2019 Shtip, R.N. Macedonia https://eprints.ugd.edu.mk/22523/ POSTER Google Scholar</p>	<p>2019, pg. 12-17</p>
<p>Economic diplomacy in the function of economic interests of Bosnia and Herzegovina Džogović, A. S Džogović, A</p>	<p>2nd INTERNATIONAL SCIENTIFIC CONFERENCE Fostering Sustainable Development in Business, Tourism and Agriculture in the Balkan Countries, 7 December, 2018 https://unhz.eu/the-2ndinternational-conference/ IKM Book of abstract, University "Haxhi Zeka" - Peja ISBN – 978-9951-672-14-6</p>	<p>2018, pg.47</p>
<p>Tourist offer Peja Džogović, A</p>	<p>First International Scientific Conference CHALLENGES OF</p>	<p>2017, pg. 145</p>

	<p>TOURISM AND BUSINESS LOGISTICS »ISCTBL 2017« https://js.ugd.edu.mk/index.php/YFNTS/article/view/2194/1960 ISBN ISBN 978608-244-465-9 Macedonia – Gevgelija</p>	
<p>Leadership and motivation in crisis situations Azizović, E Džogović, A Azizović, M</p>	<p>International Scientific Conference: „Crisis Management: Challenges and Prospective,, November 2015. Zbornik trudovi/ Conference Proceedings http://eprints.ugd.edu.mk/15953/ Original scientific article – 316.46:005.334 ISBN 978-608-65138-9-4 Skopje Makedonija</p>	2016, pg. 77-86
Other publications		
Projekti		
<p>Projekti Scientific research projekt of the University “Haxhi Zeka” in Pejë “Constructive analysis of the use of minority language in the Kosovo academic community” funded by the Ministry of Education and Science of Kosovo Investigator</p>		2020-2021
<p>Mobility Visit to the Faculty of Business - Meeting with the staff of the Department of Tourism - Lecture with students - Lecture with students - Visit to the University Library - Visit to agrotourism - Meeting with the Dean of the Faculty of Business - Discussions with host lecturers for joint projects</p>		<p>1-5 April University “Aleksandër Moisiu” Durrës 2024 University “Aleksandër Moisiu” Durrës</p>

<ul style="list-style-type: none"> - Lecture with students - Lecture with students - Destination assessment of tourism sustainability measures - The lecturers in question will hold joint lectures together with the lecturers Dr. Brunlida Liçaj and Dr. Mirela Tase - Participation in the 14th International conference 	
11. Work experience record:	
<i>Dates:</i>	01.10.2025. -30.09.2029.
<i>Location:</i>	Peja
<i>Name of the Institution:</i>	University "Haxhi Zeka" – Peja
<i>Position:</i>	Prof. Asoc. Dr.
<i>Description:</i>	Prof. asoc. Dr. in the Department of MT and Bosnian Language <ol style="list-style-type: none"> 1. Introduction to Tourism and Hospitality 2. Travel Agencies
<i>Dates:</i>	01.10.2021. -30.09.2025.
<i>Location:</i>	Peja
<i>Name of the Institution:</i>	University "Haxhi Zeka" – Peja
<i>Position:</i>	Prof. Ass. Dr.
<i>Description:</i>	<ol style="list-style-type: none"> 1. Basics of management 2. Human resources management 3. Basics of marketing in tourism and catering 4. Leadership 5. Management of tourist trips 6. Travel agencies
<i>Date:</i>	01.03.2019. -28.02.2022.
<i>Location:</i>	Peja
<i>Name of the Institution:</i>	University "Haxhi Zeka" – Peja
<i>Position:</i>	Teaching Assistant
<i>Description:</i>	Assistant in the Department of Management in Tourism, teaching in Bosnian language

Date:	01.03.2016. -28.02.2019.
Location:	Peja
Name of the Institution:	University "Haxhi Zeka" – Peja
Position:	Teaching Assistant
Description	Assistant in the Department of Management in Tourism, teaching in Bosnian language
Dates:	05.10.2015. -15.02.2016.
Location:	Peja
Name of the Institution:	University "Haxhi Zeka" – Peja
Position:	Teaching Assistant
Description:	Assistant in the Department of Management in Tourism, teaching in Bosnian language
12. Education and training:	
Dates:	22. gusht 2025.
Title of qualification awarded:	Focus Group on Tourism SME Needs, Innovation & Collaboration Opportunities
Name of the Institution:	UHZ, Peja
Description:	<p>PHOENIX 4.0 will deliver long-term benefits by providing structured training, mentoring, and advisory support to at least 120 tourism SMEs, supporting 45 collaborative projects in key areas such as circular tourism, digital transformation, data-driven decision-making, and the green transition. A core output is the created framework of the Tourism SME support with created bridges to other sectors. Today in Peja, under #Phoenix4.0, we successfully held a dynamic Focus Group dedicated to exploring the evolving landscape of tourism and the concrete needs of SMEs in the sector.</p> <p>Agenda Highlights included:</p>

	<ul style="list-style-type: none"> • <i>Emerging trends in tourism, innovation & digital transformation – locally, regionally, and transnationally</i> • <i>Tourism SMEs' needs for human capital and capacity development</i> • <i>Prioritised professional support services</i> • <i>Mentoring & advisory mechanisms</i> • <i>Financing opportunities for small-scale collaboration partnerships</i> <p>The session brought together a rich diversity of voices from:</p> <p><i>Tourism University</i></p> <p><i>Peja Municipality</i></p> <p><i>Local tourism agencies & SMEs</i></p> <p><i>Accommodation providers</i></p> <p><i>Mountaineering associations</i></p> <p><i>Cultural heritage institutions</i></p> <p><i>PhD researchers and experts</i></p>
<p style="text-align: right;"><i>Dates:</i></p>	<p>25. gusht 2025.</p>
<p><i>Title of qualification awarded:</i></p>	<ul style="list-style-type: none"> • Current curricular approach: <i>UHZ applies an integrated curriculum with a structure of 60% mandatory courses and 40% elective courses, allowing students to specialize according to their personal interests. This approach increases student mobility within the different profiles offered and provides flexibility for updating the programs.</i> • Current program coverage: <i>The program “Management in Tourism, Hospitality, and Environment”, offered by the Faculty of Management in Tourism, Hospitality, and Environment, focuses exclusively on tourism, without coverage of the hospitality sector.</i> • Opening of new profiles: <i>For the development of new profiles or the updating of existing ones, in addition to</i>

analyzing the necessary professions, an analysis of skills required by the labor market is also conducted. Through the **Institute for Sciences and Arts**, two recent studies have been published analyzing the labor market needs in the hospitality sector.

- <https://unhz.eu/blog/raport-instituti-shkence-arte-akomodimi-dukagjin/>
- <https://unhz.eu/blog/zhvillimi-i-turizmit-ne-dukagjin/>

- *Collaboration with the industry: Initiatives have been undertaken to cooperate with the hospitality industry in the Peja region, aiming at the development of new programs in this field and the implementation of workplace-based learning.*
- *Development of new qualifications:*
- *At Level 5 of the Qualifications Framework, UHZ is preparing to offer the Tourist Guide program. The professional standard and curriculum have been developed, and the accreditation application is being prepared. In line with the HoReCa Kosovo project and market needs, the development of a new Chef program could also be considered.*
- *At Level 6 of the Qualifications Framework, UHZ is interested in developing professional programs, including a potential Hotel Manager program, which would address the shortage of qualified professionals in areas such as SPA Manager, Product Developer, Rural Tourism Operator, Restaurant Manager, Event Coordinator, etc. This program could also be developed in collaboration with the University of Applied Sciences in Ferizaj.*
- **Rural Tourism and Agribusiness:** *UHZ will explore the possibility of developing an elective module for **Rural***

	<p>Tourism Operator within the existing Food Technology program offered by the Faculty of Agribusiness.</p> <ul style="list-style-type: none"> • Lifelong Learning: Programs for continuous professional development and reskilling of personnel remain among the university's priorities. <p>Entrepreneurship: UHZ considers entrepreneurship as a guiding value. In this context, the Know About Business (KAB) program by ILO is seen as a good opportunity to strengthen this element. After reviewing the materials, the university will determine the most suitable modality for its implementation.</p>
Name of the Institution:	UHZ, Peja in collaboration with the International Labour Organization (ILO)
Description:	<ul style="list-style-type: none"> • Implementation of the KAB program and determination of the modality for its inclusion in existing programs. On this basis, ILO will include one or two UHZ professors in the Training for Trainers program (international certification) and will also consider supporting the initial phase of program delivery (providing materials, paying professors for the first round, and covering additional expenses). • Application to the call for proposals announced by ILO.
Dates:	22.05.2025. – Online (zoom)
Title of qualification awarded:	Ask the Experts: How to Unlock the Value of VR + AI in Learning - webinar
Name of the Institution:	Edstutia Team
Description:	<p>Did you know... Education is one of the top three industries being transformed by immersive technologies like VR and AI? As an academic leader, you're invited to a 45-minute expert-led session exploring how institutions are using immersive technology to evolve teaching, drive engagement, and prepare students for the future of work.</p>

	<p>We know challenges like low engagement, outdated tools, and slow innovation can hold institutions back. This webinar is designed to help you explore new opportunities to enhance the student experience through immersive, experiential learning.</p> <p>If this resonates and you'd like to learn more, click Yes on this invite. Discover practical ways to start integrating XR and AI at your institution and stay ahead of the curve. We hope you can join us!</p> <p>Check out the event description below for details on the speakers and what we'll cover.</p> <p>Immersive technology has become a key tool for enhancing student engagement and outcomes. Join this 45-minute session to explore how you can learn about and introduce emerging technologies in a meaningful and impactful way at your own institution.</p> <p>This session is hosted by Dr. Christine Janssen, the Founder and CEO of Edstutia. As a former professor, she understands the challenges of innovation and tech adoption within higher ed. If you are a faculty member, instructional designer, on the IT staff, or in a leadership position ready to drive innovation this is for you!</p> <p>You'll learn how emerging technologies can catapult the learning experience, how other universities are already leveraging XR and AI, and practical ways to start integrating XR and AI tools as soon as next semester!</p>
<p><i>Dates:</i></p>	<p>07.05.2025. Online (zoom)</p>
<p><i>Title of qualification awarded:</i></p>	<p>Progress Through Precision with Dr. Bo van der Rhee webinar</p>
<p><i>Name and type of institution providing education and training:</i></p>	<p>We invite you to an exclusive webinar with Bo van der Rhee of Nyenrode Business University, where we delve into the transformative power of innovative teaching methods. Discover how Bo's pioneering approaches in the flipped</p>

	<i>classroom model and online engagement have consistently led to outstanding student performance and satisfaction. Learn from his journey and gain practical insights to elevate your teaching strategies and student outcomes.</i>
<i>Dates:</i>	27-28, June 2024
<i>Title of qualification awarded:</i>	Trending in Business Academic Research Workshop for Research <i>Dr. Pui Wan Lee (Ruby Lee)</i> 27-28 June 2024 Fulbright Centre for Excellence WORK SHOP
<i>Name of the Institution:</i>	UHZ. Peja
<i>Description:</i>	<i>What is the purpose of this two-day event? The objective has two folds. First (1) is to understand Haxhi Zeka University's business faculty in terms of its vision, mission, and what could be achieved in 5 years given its current resources and resource constraints. Second (2) is to provide basic training to early and mid-career academics for publishing at high level academic journals</i> <ul style="list-style-type: none"> • <i>Main Content</i> • <i>Research Methodology</i> • <i>Main Findings</i> • <i>Discussion and Implications</i> • <i>Conclusion</i>
<i>Dates:</i>	6 -June 2024
<i>Title of qualification awarded:</i>	IOWA STATE UNIVERSITY
<i>Name of the Institution:</i>	UHZ. Peja
<i>Description:</i>	<i>Science With Practice: Experiential Learning in Higher Education"</i> <ul style="list-style-type: none"> - <i>Science with Practice</i> - <i>Define the basic principles of Science in Practice (SMP)</i>

	<ul style="list-style-type: none"> - Explore components of science with practice - Develop science with practice at the local level - Consider managing a science-by-practice program ❖ Pre-reflection ❖ Activity with focus of attention ❖ Formative reflection 1 ❖ The components of the Jigsaw activity of ShMP ❖ Formative reflection 2 ❖ Lunch and lesson activity ❖ Formative reflection 3 ❖ Go out and report on the components of the MPS ❖ Transfer and implement ❖ Summary reflection ❖ Plus-Delta Activity <p>CERTIFICATE</p>
<i>Dates:</i>	May 2, 2024 02:00 PM
<i>Title of qualification awarded:</i>	"Osiguravateljski poslovi na putu prema digitalizaciji" Webinar
<i>Name and type of institution providing education and training:</i>	Sarajevo, Skopje, Zagreb zoom
<i>Dates:</i>	April 16, 2024 02:00 PM
<i>Title of qualification awarded:</i>	Digital Arena „3D obzori: Oblikovanje budućnosti industrije“ Webinar
<i>Name and type of institution providing education and training:</i>	Sarajevo, Skopje, Zagreb zoom
<i>Dates:</i>	February 13, 2024 11:00 AM
<i>Title of qualification awarded:</i>	Unleashing Conversational Intelligence with Zoom Revenue Accelerator Webinar
<i>Name and type of institution providing education and training:</i>	Amsterdam, Berlin, Rome, Stockholm, Vienna zoom

<i>Dates:</i>	Decembar 7.2023.
<i>Title of qualification awarded:</i>	„Dionice, fondovi, kripto, štednja - investicijske prilike u 2024?“
<i>Name and type of institution providing education and training:</i>	FIMA Sarajevo, Skopje, Zagreb
<i>Dates:</i>	Octobar 5.2023.
<i>Title of qualification awarded:</i>	"Engineer Career Chronicles: Woman's perspective" Webinar ID: 841 5710 3029 Istražite jedinstvena putovanja, izazove i trijumfe žena u inženjeringu dok se kreću i redefiniraju krajolik tehnološke industrije.
<i>Name and type of institution providing education and training:</i>	Sarajevo, Skopje, Zagreb
<i>Dates:</i>	Septembar 12. 2023.
<i>Title of qualification awarded:</i>	Our Automated Future: Learning to Adapt, and Thrive, in the Era of Intelligent Machines
<i>Name and type of institution providing education and training:</i>	Amsterdam, Berlin, Rome, Stockholm, Vienna ONLINE WEBINAR
<i>Dates:</i>	Septembar 11.2023.
<i>Title of qualification awarded:</i>	Fulbright pozivi Informativna sesija o Fulbrightovom programu The Fulbright Visiting Scholar Program (for PhD candidate & post-doc) The Fulbright Faculty Development Program (for junior faculty)
<i>Name and type of institution providing education and training:</i>	Grese Sermaxhaj USKEB Program Communications and Outreach Assistant FULBRIGHT KOSOVO UHZ - PEĆ
<i>Dates:</i>	September 28.2023.

<i>Title of qualification awarded:</i>	Akadska rasprava za Dan Bošnjaka Kosova "Uloga obrazovanja u kreiranju kulturno-jezičkog identiteta kosovskih Bošnjaka – izazovi i perspektive"
<i>Name and type of institution providing education and training:</i>	University „Haxhi Zeka“ - Peja
<i>Dates:</i>	April 7. 2023. - Online
<i>Title of qualification awarded:</i>	Umjetnost kao kapital
<i>Name and type of institution providing education and training:</i>	Sarajevo, Skopje, Zagreb Webinar
<i>Dates:</i>	April 4.2023. - Online
<i>Title of qualification awarded:</i>	"Kako do bespovratnih sredstava u kulturnim i kreativnim industrijama?"
<i>Name and type of institution providing education and training:</i>	Sarajevo, Skopje, Zagreb Webinar
<i>Dates:</i>	Mars 3. 2023. - Online
<i>Title of qualification awarded:</i>	„Novo proljeće hrvatskog tržišta kapitala“
<i>Name and type of institution providing education and training:</i>	Sarajevo, Skopje, Zagreb Webinar
<i>Dates:</i>	January 25. 2023. - Online
<i>Title of qualification awarded:</i>	Mobility & Transport Arena "Prednosti digitalizacije u logističkim operacijama"
<i>Name and type of institution providing education and training:</i>	Sarajevo, Skopje, Zagreb Webinar
<i>Dates:</i>	January 17. 2023. CERTIFICATE
<i>Title of qualification awarded:</i>	STEP THE MIRACLES OF EXCEL IN BUSINESS MODELS

Name and type of institution providing education and training:	S.T.E. Prishtina ONLINE ZOOM Time: Jan 17, 2023 21:00 PM Amsterdam, Berlin, Rome, Stockholm, Vienna
Dates:	January 18. 2023. CERTIFICATE
Title of qualification awarded:	STEP HOW TO BUILD ACADEMIC DOCUMENTS WITH MS WORD
Name and type of institution providing education and training:	S.T.E. Prishtina ONLINE ZOOM Time: Jan 18, 2023 21:00 PM Amsterdam, Berlin, Rome, Stockholm, Vienna
Dates:	01.02.2023 – 02.02.2023
Title of qualification awarded:	Cikli i menaxhimit te projekteve (CMP) Trajner/e: Vjosa Beqaj Krasniqi
Name and type of institution providing education and training:	HERAS – Higer Education, Research and Applied Science Plus With funding from: Austrian Development Cooperation UHZ - Peja
Dates:	11.05.2022.
Title of qualification awarded:	“Achieving Strategic Educational Goals by Embedding the Concept of Learning Outcomes;! HERAS - Higer Education, Research and Applied Science
Name and type of institution providing education and training:	Hotel Dukagjini, Peja
Dates:	8.12.2022.

Title of qualification awarded:	„Investicijske i ekonomske prognoze za 2023.“
Name and type of institution providing education and training:	Online webinar Sarajevo, Skopje, Zagreb
Dates:	December, 2022
Title of qualification awarded:	The scientific table: "Management of online learning during the pandemic in the universities of Kosovo and Albania - Lessons learned"
Name and type of institution providing education and training:	UHZ - Peja
Dates:	July, 2022
Title of qualification awarded:	The scientific table: The COVID-19 PANDEMIC, government measures in response to the pandemic and its effect on the economy: Were the measures inevitable? What next?
Name and type of institution providing education and training:	UHZ - Peja
Dates:	28.06.2022.
Title of qualification awarded:	CLIMATE FRESK WORKSHOP undp.kosovo
Name and type of institution providing education and training:	Hotel Dukagjini, Peja
Dates:	16.11.2022.
Title of qualification awarded:	Kako male i srednje tvrtke mogu uspješno upravljati financijama u doba krize?
Name and type of institution providing education and training:	Online webinar Andrej Knez Chief Markets Analyst, Bloomberg Adria Sarajevo, Skopje, Zagreb

<i>Dates:</i>	20.10.2022.
<i>Title of qualification awarded:</i>	„Potpora poduzećima za tranziciju na energetska i resursno učinkovito gospodarstvo“ (C1.1.1. R4-I1.01) Referentni broj NPOO.C1.1.1.R4-I1.01
<i>Name and type of institution providing education and training:</i>	Online webinar Organizator: Ministarstvo gospodarstva i održivog razvoja HAMAG BICRO. R. Hrvatska
<i>Dates:</i>	7.07.2022.
<i>Title of qualification awarded:</i>	Doprinos bespovratnih sredstava NPOO-a zelenoj i digitalnoj tranziciji gospodarstva
<i>Name and type of institution providing education and training:</i>	Online webinar Sarajevo, Skopje, Zagreb
<i>Dates:</i>	27.05.2022.
<i>Title of qualification awarded:</i>	Nedelja žena POLICY DEBATE Defending Democracy: Inclusive health – care policies matter - Učešće u debatama o javnim politikama u okviru Nedelje žena
<i>Name and type of institution providing education and training:</i>	Peja Kinema & Jusuf Gervala – Peja
<i>Dates:</i>	17.05.2022. - ONLINE
<i>Title of qualification awarded:</i>	UNICA - EUTOPIA Train webinar, UNICA – EUTOPIA Train webinar Successful strategies in applying for citizen science funding
<i>Name and type of institution providing education and training:</i>	UNICA Secretariat c/o University Foundation Rue d'Egmont 11 / 1000 Brussels / Belgium
<i>Dates:</i>	13.4.2021/16.4.2021. - ONLINE
<i>Title of qualification awarded:</i>	EUTOPIA WEEK SPRING 2021

	<p>The EUTOPIA Educational Model: experiences so far and hopes for the future – 13.04.2021.</p> <p>The Journey Ahead: EUTOPIA Week Closing Ceremony – 16.04.2021.</p>
<i>Name and type of institution providing education and training:</i>	<i>University of Gothenburg</i>
<i>Dates:</i>	18.12.2021.
<i>Title of qualification awarded:</i>	„DOCUMENTATION DRAWING AND OFFICIAL DOCUMENTS”
<i>Name and type of institution providing education and training:</i>	Instituti Akademia Infnit Kosova Komuna/ Municipality Fushë Kosove
<i>Dates:</i>	30.4.2021. - ONLINE
<i>Title of qualification awarded:</i>	<i>Projektit “Research Cult” Erasmus + : Launch of the Assessment Report on Current State of Research Capacities in Kosovo Universities (Launch of the Assessment Report on the current situation of research capacities in Kosovo Universities).</i>
<i>Name of the Institution:</i>	<i>Universiteti “Haxhi Zeka” - Pejë</i>
<i>Description:</i>	<p>General Objective of the Research Cult Project</p> <p>The overall goal of the Research Cult project is to support the growth of a research culture within higher education institutions in Kosovo by fostering the development of policies and best practices, as well as by establishing and implementing new regulations, structures, and mechanisms in the beneficiary institutions.</p> <p>The project aims to achieve the following specific objectives:</p> <ul style="list-style-type: none"> • To assess the current state of research capacities in the higher education sector in Kosovo; • To increase research support and incentives by establishing university research offices/centers and their strategic plans to continuously support institutional research activities;

	<ul style="list-style-type: none"> • To enhance university strategies for scientific research publication by developing and adopting internationally recognized standards for scientific journals and creating inter-institutional journals with a core focus on research in Kosovo; • To promote research work through a joint annual scientific conference; • To improve the quality and standards of scientific research by drafting regulations on research ethics and integrity and establishing ethics committees within higher education institutions; • To facilitate regular access to research publishing by creating an online platform/database for open access to collected research knowledge; • To increase research publication opportunities by building the capacities of young researchers in preparing research articles in line with international criteria and standards for scientific publication.
<i>Dates:</i>	29.3.2021. – 31.3.2021. - ONLINE
<i>Title of qualification awarded:</i>	Workshop „Quality development of international cooperation and project management” Acronym: QUADIC Project Number: 609786-EPP-1-2019-1-XK-EPPKA2 CBHE-JP
<i>Name of the Institution:</i>	University “Ukshin Hoti” Prizren
<i>Description:</i>	The main purpose of this workshop was to get involved in the proper writing of the project, how to use the online platform and the greater involvement of the teaching staff; how to determine the budget, as well as the definition of significant project activities.
<i>Dates:</i>	22.4.2021. - ONLINE
<i>Title of qualification awarded:</i>	Training of academic staff to be able to organize distance lectures with SEMS and Google Meet

<i>Name of the Institution:</i>	University "Haxhi Zeka" - Peja
<i>Description:</i>	The main task of this training is the training of academic staff to use these online platforms through SEMS, to know how to create a virtual classroom with all the necessary information starting from the department, subject, start and end time of classes and a description of the course and how to download the link through the Google Meet platform as well as sending the link to all students so that they can connect.
<i>Dates:</i>	14.5.2021.
<i>Title of qualification awarded:</i>	ONLINE TRAINING - EBSCO
<i>Name of the Institution:</i>	University "Haxhi Zeka" - Peja
<i>Description:</i>	In this training we learned how to use the EBSCO platform, how to apply, how to find the necessary information for jobs that are in our area of interest.
<i>Dates:</i>	21.5.2021. - ONLINE
<i>Title of qualification awarded:</i>	Training of academic staff to be able to use applications and programs, such as: power-point, excel, word
<i>Name of the Institution:</i>	University "Haxhi Zeka" - Peja
<i>Description:</i>	How to use Microsoft Office, - word, excel and power point.
	<i>The scientific table:</i> <i>The COVID-19 PANDEMIC, government measures in response to the pandemic and its effect on the economy:</i> <i>Were the measures inevitable? What next?</i>
13. Additional information:	
<i>Organizational skills and competences:</i>	Colleagues Fair Intelligent Teamwork
<i>Computer skills and competences:</i>	Microsoft Office, Xmind

<i>Language skills: (1 to 5: 1 lowest - 5 fluent)</i>			
<i>Language</i>	<i>Speaking</i>	<i>Writing</i>	<i>Reading</i>
Bosnian	5	5	5
Albanian	5	5	5
English	4	4	4
Macedonian	4	4	4
Spanish	4	4	5
Awards and Membership:			
	Program Coordinator of the "Tourism and Hospitality Management" (BSc) ALBANIAN AND BOSNIAN LANGUAGE PROGRAM, BSc, 180 ECTS - ACCREDITATION		
	Ad-Hoc Commission for the evaluation of the study program Tourism Management – BSc		
	Thesis Mentor		
	Member of the Thesis Committee		
	Coordinator of the study program: Tourism Management in the Bosnian language		
	Head of the Department in Bosnian – Program: Tourism Management (in Bosnian language)		
	Member of the Student Selection Commission of the Faculty of Tourism, Hospitality and Environment (MTHM)		
	Member of the MTHM Faculty Council		
	Member of the Evaluation Commission for External Associates		
	Member of the Commission for Quality Assurance and Evaluation within the academic unit		
	Member of the Curriculum Analysis Commission at UHZ – Study Program Analysis – Program: Tourism Management in Bosnian – BSc		
	Member of the Commission – Institute Unit under the MTHM Faculty		
	Member of the Commission for Organizing the International Tourism Day		
	Member of the Syllabus Evaluation Commission		
	Member of the Commission for Drafting the Diploma Supplement		

	Member of the Commission for Program Evaluation
	Certificate of Appreciation for contributions by the academic staff of the Faculty
	Member of the Study Commission under the FMTHM
	Member of the Disciplinary Commission
	Member of the Commission for Exam Test Review and Evaluation for Entrance Exams
	Member of the UHZ Academic Women's Group
	Member of the MTHM Complaints Review Commission
	Member of the Commission for Conducting Exams
	Member of the Organizing Committee of the AESTFP Conference
	Member of the Organizing Council of the 2nd International Scientific Conference