



UNIVERSITETI - UNIVERSITY - UNIVERZITET  
"HAXHI ZEKA"

## CURRICULUM VITAE

<b>1. Family Name:</b>	Mazreku
<b>2. First Name:</b>	Ibish
<b>3. Nationality:</b>	Kosovar
<b>4. Date of Birth</b>	15 July 1969
<b>5. Gender:</b>	Male
<b>6. Contact details:</b>	
<i>Email:</i>	Ibish.mazreku@unhz.eu
<i>Tel:</i>	+38339432492
<i>Mobile:</i>	+38345265700
<b>7. Education Degree:</b>	
<i>Institution:</i>	Department, Economic Development, University of Prishtina – Economic Faculty, Prishtina, Kosovo, <a href="http://ekonomiku.uni-pr.edu">http://ekonomiku.uni-pr.edu</a>
<i>Degree Date:</i>	October 1989- May 1995,
<i>Degree:</i>	Graduated Economist (Ecc.dipl.)
<i>Institution:</i>	Department for Management and Informatics, University of Prishtina – Economic Faculty , Prishtina, Kosovo, <a href="http://ekonomiku.uni-pr.edu/">http://ekonomiku.uni-pr.edu/</a>
<i>Degree Date:</i>	June 1998 – May 2007
<i>Degree/ Master:</i>	Master of Economic Sciences (MSc)

<i>Institution:</i>	University " St. Clement " Bitola, Faculty of Organisational , Sciences, Ohrid, Republic of Macedonia, www.~uklo.~edu.~mk, www.ftu.uklo.edu.mk
<i>Degree Date:</i>	Septembar 2007 – Septembar 2009
<i>Degree / Doctorate:</i>	Doctor of Sciences in Insurance Field (Dr. Sci.)
<i>Institution:</i>	University of Malta - Faculty of Economics Management and Accountancy (FEMA)
<i>Degree Date:</i>	02 October 2017 - process
<i>Degree / Doctorate:</i>	Post- Doctoral Research Project Insurance and Risk Management
<b>8. Academic Degree:</b>	
<i>Institution:</i>	University "Haxhi Zeka "Peja- Kosovo,
<i>Degree Date:</i>	<b>Full Professor (Prof. Dr.), 03.10.2020 –</b>
<i>Institution:</i>	University "Haxhi Zeka "Peja- Kosovo,
<i>Degree Date:</i>	<b>Associate Professor (Prof. Assoc.), 01.10.2016 – 30.09.2020</b>
<i>Institution:</i>	Public University "Haxhi Zeka "Peja- Kosovo,
<i>Degree Date:</i>	<b>Assistant Professor, 30.09.2012-30.09.2016</b>
<i>Institution:</i>	University for Management and Tourism, Republic of Macedonia, Skopje , 2011.
<i>Degree Date:</i>	<b>Assistant Professor of Economic Sciences (Docent)</b>
<b>9. Scientific Publications:</b>	

<b>Scientific journal</b>		
<i>Title of paper</i>	<i>Journal name</i>	<i>Year / Volume / Pages</i>
Enkeleda Lulaj, <b>Ibish Mazreku</b> , Blerta Dragusha  Credit Risk Management And Measurement Econometric And Empirical Model In The Banking System	<b>Acta Universitatis Danubius. Œconomica,</b>	Vol 16, No 3 (2020)
Yllka Ahmeti , <b>Ibish Mazreku</b>  Analysis of Financial Performance of the Banking System in Kosovo - 2014-2019 Period	<b>Acta Universitatis Danubius. Œconomica,</b>	Vol. 16, no. 2/2020,
Donjeta Morina, <b>Ibish Mazreku</b>  “Factors that determine the profitability of commercial banks in Kosovo”	<b>ECOFORUM Journal</b>  Indexed in <b>DOAJ</b> (Directory of Open Access Journals)  Volume 9, Issue 1(21), 2020  ISSN 2344 - 2174	Janar, 2020
<b>Ibish Mazreku, Donjeta Morina</b>  Trade Economic Cooperation of Kosovo with the Western Balkan Countries	<b>KNOWLEDGE International Journal</b> , Institute of Knowledge Management, Vol. 26.6. September 2018.  ISSN: 2545-4439 (printed) ISSN: 1857-923X (e-version) Pages. 1611 - 1617 <b>Global Impact Factor 1.322</b>  Indexing: <b>EBSCO</b>	September, 2018
<b>Ibish Mazreku</b> , Fisnik Morina (autor korrespondent) Elvis Curraj  Evaluation of the financial performance of pension funds. Empirical evidence: Kosovo, Albania and North Macedonia	European Journal of Sustainable Development (Italy)  <i>Indeksimi: Web of Science (Clarivate Analytics Emerging Sources Citation Index), EBSCO, WorldCat</i>	Volume 9, Issue 1 pages 161 - 172, 2020

<b>Ibish Mazreku,</b> Fisnik Morina (autor korrespondent) Florentina Zeqaj  Does working capital management affect the profitability of commercial banks: the case of Kosovo	European Journal of Sustainable Development (Italy)  <b>Indeksimi: Web of Science (Clarivate  Analytics  Emerging Sources Citation Index), EBSCO,  WorldCat</b>	Volume 9, Issue 1 pages 126 - 140, 2020
<b>Ibish Mazreku,</b> Fisnik Morina (autor korrespondent) Valdrin Misiri, Jonathan V. Spiteri, Simon Grima  Exploring the liquidity risk factors in the Balkan region banking system	European Research Studies Journal (Greece) (Malta)  Indeksimi: EBSCO, EconPapers, RePEc, CiteFactor, Open Science – University of Malta, WorldCat	Volume XXII, Issue 1, pages 81 - 102, 2019
<b>Ibish Mazreku,</b> Fisnik Morina (autor korrespondent) Valdrin Misiri, Jonathan V. Spiteri, Simon Grima  Determinants of the level of non- performing loans in commercial banks of transition countries	European Research Studies Journal (Greece) (Malta)  Indeksimi: SCOPUS, EBSCO, EconPapers, RePEc, CiteFactor, Open Science – University of Malta, WorldCat	Volume XXI, Issue 3, pp. 3 - 13, 2018
<i>Theranda Beqiri</i>  <b>Ibish Mazreku</b>  "GENDER  UNEMPLOYMENT GAP IN KOSOVO - EMPIRICAL STUDY"	<i>Journal of Academic Research in Economics</i>  <i>Indexed EBSCO</i>	<i>VOLUME 12, NUMBER</i>  <i>1,</i> <i>March 2020</i>

<p><i>Theranda Beqiri</i>  <b>Ibisih Mazreku</b>  <i>Lifelong Learning, Training and Development Employee's Perspective</i></p>	<p><i>Journal of Educational and Social Research</i>  <i>Indexed- Scopus, Ebsco, WorldCat</i></p>	<p><i>Vol 10 No 2 March 2020</i></p>
<p><i>Theranda Beqiri</i>  <i>Merita Begolli</i>  <b>Ibisih Mazreku</b>  <i>Importance of Contemporary Management Theories in Managing Employees</i></p>	<p><i>KNOWLEDGE – International Journal</i>  <i>KNOWLEDGE - International Journal Scientific Papers Vol. 35.5</i>  <i>ISSN 1857-923X (for e-version)</i>  <i>ISSN 2545Pg.1801-1807</i>  <i>Indexed EBSCO</i></p>	<p><i>December 2019- Journal Vol. 35</i></p>
<p><b>Dr. Brikend Aziri &amp; Dr. Ibisih Mazreku, "Corporate Governance In The Western Balkan Region With Special Emphasises To The Republic Of Macedonia And The Republic Of Albania"</b></p>	<p>International Conference on Research in Education and Science (ICRES 2016)</p>	<p>May 19-22, 2016 in Bodrum, Turkey.</p>
<p><b>Prof. Ass. Dr. Ibisih Mazreku,</b>  MSc. Fisnik Morina, MSc. (c)  Sami Mazreku The role of the banking system on the financing of businesses and the determinants of the lending level on SMEs in Kosova.</p>	<p>Czech Institute of Academic Education z.s. International Academic Conference on Management, Economics and Marketing "Proceedings of IAC-MEM 2016", ISBN 978-80-905791-8-7. 2016</p>	<p>Budapest 2016 (IAC-MEM 2016)</p>
<p><b>Prof. Ass. Dr. Ibisih Mazreku, Prof. Ass. Dr. Halit Shabani, MSc. Fisnik Morina</b>  Credit guarantee schemes, the importance of collateral and the impact of the creation of SMEs network in the process of bank credits</p>	<p>Czech Institute of Academic Education z.s. International Academic Conference on Management, Economics and Marketing in "Proceedings of IAC-MEM 2016", ISBN 978-80-905791-8-7. 2016</p>	<p>Budapest 2016 (IAC-MEM 2016)</p>
<p><b>Prof. Ass. Dr. Ibisih Mazreku,</b>  MSc. Fisnik Morina Banking supervision and evaluation</p>	<p>Czech Institute of Academic Education z.s. International Academic Conference on Management, Economics and Marketing in</p>	<p>(IAC-MEM July 2016)</p>

with CAMELS – A case study in Kosovo	Budapest 2016 Proceedings of IAC-MEM 2016", ISBN 978-80-905791-8-7. 2016	
<b>Dr. Ibish Mazreku &amp; Dr. Christian Moser, " MANAGING PUBLIC-PRIVATE PARTNERSHIP AND ITS CHALLENGES-CASE STUDY ECO-HIGJIENA KOSOVO"</b>	International Academic Conference in Management, Economics and Marketing ( IAC-MEM-2015), Chech Institute for Technology	13-14 Novembar 2015, Vienna, Austria
<b>Dr. Ibish Mazreku &amp; Msc. Suada Dzogovic- "SOME ASPECTS OF INTERNATIONAL MANAGEMENT AND MANAGERIAL COMPENSATION"</b>	International Academic Conference in Management, Economics and Marketing ( IAC-MEM-2015), Chech Institute for Technology	10-11 July 2015 Budapest, Hungary
Dr. Halit Shabani & <b>Dr. Ibish Mazreku</b> , "Kosovo in terms of global financial and economic crisis in the national and international level"	2nd International Scientific Conference,	May 2014, International Journal Scientific and Aplicative papers V- 1 & 2, Skopje Macedonia
<b>Abstracts from the International and National Conferences</b>		
<i>Title of paper</i>	<i>Journal name</i>	<i>Year / Volume / Pages</i>
Donjeta Morina <b>Ibish Mazreku</b> "Factors that determine the profitability of commercial banks in Kosovo"	<b>International Conference on Applied Business and Economics 2019</b> ICABE 2019 Thessaloniki, Greece, October 21 – 23. 2019 Proceedings ICABE 2019 Pg. 128	Tetor, 2019

<p>Donjeta Morina <b>Ibish Mazreku</b> Activity – Based Costing: A practical model for cost calculation in manufacturing companies</p>	<p><b>International Congress on Human, Social Sciences and Arts</b> University of Tetovo, <b>Tetovë</b> 13 – 15 November 2019 Book of Abstracts, fq.74</p>	<p>Nëntor, 2019</p>
<p>Halil Kukaj, Fisnik Morina (autor korrespondent) <b>Ibish Mazreku</b> The effects of the insurance market in the economic development of Western Balkan countries, with particular emphasis on Kosovo</p>	<p>XI, International Scientific Conference “Strategy for economic and local economic development of municipalities in Balkan countries with special provisions the observations, challenges and opportunities for the development”. Institute for Scientific Research and Development</p>	<p>April, 2019, Ulcinj, Montenegro.</p>
<p><b>Ibish Mazreku</b> Donjeta Morina Edona Draga Albulena Avdili “The role of the European Union in democratization and building of institutions in Kosovo”</p>	<p><b>1<sup>st</sup> INTERNATIONAL CONFERENCE, State Building in Western Balkan Countries: Justice, Media &amp; Art</b> 1 – 2 November, 2018, Peja – Kosovo, Book of Abstracts, pg.37 ISBN 978-9951-672-13-9</p>	<p>Nëntor, 2018</p>
<p>Donjeta Morina <b>Ibish Mazreku</b> Gentiana Mjaku “Inflation and Economic Growth: Kosovo’s Case”</p>	<p>6<sup>th</sup> International Scientific Conference, <b>Economic development as a precondition for EU integration – EDPEUI 2018</b> University of Tetova, Tetova – Macedonia, Books of abstracts, pg. 33 <b>19 – 20 October 2018</b></p>	<p>Tetor, 2018</p>
<p>Fisnik Morina, <b>Ibish Mazreku</b> “The impact of interest rate risk on the performance of banking sector deposits in Balkan countries”.</p>	<p>6th International Scientific Conference “Economic Development as a Precondition for EU Integration – EDPEUI. University of Tetova,</p>	<p>Tetova, North Macedonia, 2018.</p>

Ibsih Mazreku Member Academy of Management	78 <sup>th</sup> Annual Meeting of Academy of Management <a href="http://www.aom.org">www.aom.org</a>	10-14 August 2018 Chicago, Illinois, USA
Dr. Raman Ismaili, Dr. Brikend Aziri & Dr. Ibish Mazreku "Brand Management in the Hospitality Industry in the Republic of Macedonia"	4-th International Multidisciplinary Scientific Conference on Social Sciences and Art Book 1 Modern Science, Volume IV, Indexed Thomson Reuters	24-31 Aug 2017, Albena, Bulgaria
Academy of Management	77 <sup>th</sup> Annual Meeting of Academy of Management <a href="http://www.aom.org">www.aom.org</a>	04 – 08 August 2017 Atlanta, Georgia, USA
<b>Dr. Ibish Mazreku</b> "KOSOVO PENSION SAVINGS FUND AND INVESTMENT STRATEGY"	FIRST INTERNATIONAL SCIENTIFIC CONFERENCE ON BUSINESS AND ECONOMICS, BUILDING BRIDGES between BUSINESS RESEARCH and INDUSTRY NEEDS	17 & 18 FEBRUARY, 2017 TETOVO, REPUBLIC OF MACEDONIA CONF.SEEU.EDU.MK
FERMA Seminar 2016 – a setting for communication, education and leadership	European Risk Management Seminar	3-4 October 2016, Malta
Academy of Management	Making Organizations Meaningful Annual Meeting	05 – 09 August 2016 Anaheim, California, USA
Commercial Risk Europe, in association with MFSA	Malta International Risk Congress	01 & 02 June 2015 Malta
<b>Dr. Ibish Mazreku &amp; Msc. Myhybije Zallqi-Zhara, "Risk factors and managing Risks in SMEs Peja Region",</b>	V-th International Scientific Conference "Investment in the function of Economic Development and Integration Process"	Ulcinj, Montenegro, April 2013
Regional Seminar	Insurance Supervisors in Central and Eastern Europe and Central Asia and Transcaucasia on Macroprudential and Group-wide Supervision (FSI, ISA & IAIS)	8-10 May 2012, Skopje, Macedonia

<b>Dr. Ibish Mazreku &amp; MSc Orhan Qeku "Harmonization of legal regulations in line with the trends Contemporary Tourism Market ",</b>	International Conference " Development Trends in Tourism",	University College " Pjeter Budi" 17 – 19 May 2012
Dr. Sofranija Miladinoski, <b>Dr. Ibish Mazreku</b> & Dr. Sreten Miladinoski Application of marketing in tourism as a condition for the development of modern region of Kosovo,	Regional Conference UC" Dukagjini" & EURED,	Prill, 2012 Peja,
<b>Dr. Ibish Mazreku</b> , Dr. Klime Poposki, Effectiveness and adoption of Enterpr ise Risk management model	Second Regional Conference, Public University " Haxhi Zeka ", European College " Dukagjini" and Law Faculty Zenica,	Pejë 01 & 02 Qershori 2012
Insurance Supervision Agency of Macedonia <a href="http://www.aso.mk">www.aso.mk</a>	" The challenges in Harmonising of the National Insurance Legislation and Supervision to the EU aquis"	30-31 May 2011 Ohrid Macedonia
Conference in the Field of Insurance and Reinsurance in The Region	" Perspectives of the insurance market of the Republic of Macedonia"	6-8 October 2010, Ohrid Macedonia
<b>Other publications</b>		
<i>Title of paper</i>	<i>Journal name</i>	<i>Year / Volume / Pages</i>
Ibish Mazreku, Brikend Aziri / Qeverisje korporative: Qeverisja me shoqëritë akcionare në Republikën e Kosovës	Instituti për Kërkime Shkencore dhe Zhvillim,	Ulqin, Mali i Zi, 2020 (në botim e siper).
Ibish Mazreku, Elez Osmani, Fisnik Morina – Tregjet dhe Institucionet Financiare,	Instituti për Kërkime Shkencore dhe Zhvillim	Ulqin, Mali i Zi, 2020 (në botim e siper)
Msc. Ibish Mazreku, Insurance Management with a special overview of Role of the Manager, (Master thesis)	Insurance Association of Kosovo,	Pristina , 2008

Dr. Ibish Mazreku, Role of Management on Implementing Solvency II as effective integrative model of Risk management, (PHD thesis)	University College "Pjeter Budi", ,	Prishtina 2011
<b>Other Activities</b>		
<b>Prof. Asoc. Dr. Ibish Mazreku</b> <b>External Mentor</b>	<b>Doctoral Dissertation</b> - “Factors and Opportunities for Tourism and Hospitality Development in the Municipality of Pec - Republic of Kosovo” <b>Hajrija Skrijelj</b>	University of Shtip Finalised January 2019
<b>Prof. Asoc. Dr. Ibish Mazreku</b> <b>Mentor</b>	<b>Doctoral Dissertation</b> – “The effects of fiscal and monetary policy interaction on economic growth in the Republic of Macedonia” – <b>Imberijah Tairi</b>	University of Tetova, Tetova, North Macedonia 2019 - process
<b>Prof. Asoc. Dr. Ibish Mazreku</b> <b>Mentor</b>	<b>Doctoral Dissertation</b> – “Impact of effective credit management on the profitability of commercial banks in Kosovo”- <b>Donjeta Morina</b>	University of Tetova, Tetova, North Macedonia 2019 - process
<b>Prof. Asoc. Dr. Ibish Mazreku</b> <b>Member</b>	<b>Doctoral Dissertation</b> – “Measuring Municipal Readiness to Apply Lean Six Sigma.” <b>Engelbert Zefaj</b>	University of New York – Tirana, Albania 11. June 2019
<b>Prof. Asoc. Dr. Ibish Mazreku</b> <b>Member</b>	<b>Doctoral Dissertation</b> – “Credit policies of commercial banks and their impact on the real sector of the economy in Kosovo (2005 - 2018)” <b>MSc. Fisnik Morina, Ph.D (c)</b>	South East European University, Tetovo, North Macedonia, 02.09.2019
<b>Prof. Asoc. Dr. Ibish Mazreku</b> <b>Member</b>	Doctoral Dissertation – “Roli ekonomik i NVM-ve neper komunat si parakusht	University of Tetova, Tetova, North Macedonia

	per zhvillimin e pershpejtuar socio-ekonomik te Republikes se Kosoves" <b>MSc. Shpresa Bajrami, Ph.D (c)</b>	2020 (në proces)
<b>Prof. Asoc. Dr. Ibish Mazreku</b> <b>Member</b>	Doctoral Dissertation – “Ndikimi i auditimit ne performancen financiare te kompanive te Sigurimeve ne Kosove” <b>MSc. Yllka Ahmeti, Ph.D (c)</b>	University of Tetova, Tetova, North Macedonia 2021 (në proces)

**10. Work experience record:**

<i>Dates:</i>	October 2024 –
<i>Location:</i>	Prishtine
<i>Name of the Institution:</i>	Kosovo Accreditation Agency
<i>Position:</i>	<b>Head of Appeals Committee</b>
<i>Dates:</i>	October 2022 – October 2024
<i>Location:</i>	Prishtine
<i>Name of the Institution:</i>	Kosovo Accreditation Agency
<i>Position:</i>	<b>Member of Appeals Committee</b>
<i>Dates:</i>	26.10.2017 – 30.09.2021
<i>Location:</i>	Pejë-Kosovë
<i>Name of the Institution:</i>	University “Haxhi Zeka”
<i>Position:</i>	<b>Vice Rector for International Relations and Quality Assurance</b>
<i>Dates:</i>	23.03.2017 – Actual
<i>Location:</i>	Malta
<i>Name of the Institution:</i>	University of Malta, FEMA

<i>Position:</i>	<b>Affiliate Associate Professor</b>
<i>Dates:</i>	23.03.2017
<i>Location:</i>	Skopje, Republic of Macedonia
<i>Name of the Institution:</i>	Ministry of Education, Agency for Accreditation and Quality Assurance
<i>Position:</i>	<b>Accredited for PHD student Mentoring at University of Tetovo</b>
<i>Dates:</i>	01.10.2016 – 30.09.2020
<i>Location:</i>	Peje- Kosovo
<i>Name of the Institution:</i>	University “Haxhi Zeka” – Faculty of Business
<i>Position:</i>	<b>Associate Professor</b>
<i>Description</i>	Lecturing subjects: Introduction of Management, Risk Management, Organization and Management, Financial Risk management, Financial Institutions Management
<i>Dates:</i>	22.01.2016 – 30.09.2017
<i>Location:</i>	Pejë-Kosovë
<i>Name of the Institution:</i>	University “ Haxhi Zeka”
<i>Position:</i>	<b>Vice Rector for International Relations and Quality Assurance</b>
<i>Dates:</i>	01.10.2016 – actual
<i>Location:</i>	Tetovo, Republic of Macedonia
<i>Name of the Institution:</i>	State University of Tetova
<i>Position:</i>	<b>Visiting Professor</b>
<i>Description</i>	Lecturing subjects : Investment Management and Finance, Risk Management

<i>Dates:</i>	01.09.2015 – 22.01.2016
<i>Location:</i>	Pejë-Kosovë
<i>Name of the Institution:</i>	University “Haxhi Zeka” – Faculty of Business
<i>Position:</i>	<b>Acting Dean – Faculty of Business</b>
<i>Description</i>	
<i>Dates:</i>	01.06.2015 – 30.08.2015
<i>Location:</i>	Pejë-Kosovë
<i>Name of the Institution:</i>	University “Haxhi Zeka” – Faculty of Business
<i>Position:</i>	<b>Vice Dean for Academic Issues</b>
<i>Description</i>	
<i>Dates:</i>	December 2013 – May 2015, ,
<i>Location:</i>	Peja – Kosovo
<i>Name of the Institution:</i>	University “Haxhi Zeka” – Faculty of Business
<i>Position:</i>	<b>Vice Dean for Finance and Infrastructure</b>
<i>Description</i>	
<i>Dates:</i>	01.10.2012 – 30.09.2016
<i>Location:</i>	Pejë, Kosovë
<i>Name of the Institution:</i>	University “Haxhi Zeka” – Faculty of Business
<i>Position:</i>	<b>Assistant Professor</b>
<i>Description</i>	Lecturing Subjects: Management, Insurance Corporations, Organisation and Management, Banking Management, Insurance Economy
<i>Dates:</i>	March 2011 - 2018
<i>Location:</i>	Peja Kosovo

<i>Name of the Institution:</i>	Private College " Dukagjini"
<i>Position:</i>	<b>Part time - Professor</b>
<i>Description</i>	Teaching : Strategic Management, Risk Management, Modern management
<i>Dates:</i>	01.10.2006 – 30.09.2012 – Full time  01.10.2012 - actual – Part time
<i>Location:</i>	Prishtina Kosovo
<i>Name of the Institution:</i>	University College " Pjeter Budi"
<i>Position:</i>	<b>Professor</b>
<i>Description</i>	Teaching, Introduction of management, Non-Life Insurance, Insurance Practice Insurance Supervision, Managing Customs
<i>Dates:</i>	01.03.2012 - 30.09.2012
<i>Location:</i>	Prishtina Kosovo
<i>Name of the Institution:</i>	Private College "Pjeter Budi"
<i>Position:</i>	<b>Dean</b>
<i>Description</i>	
<i>Dates:</i>	November 2008 – June 2010
<i>Location:</i>	Prishtina Kosovo
<i>Name of the Institution:</i>	Insurance Company " Dukagjini" Mother Therasa str 33, 10000 Prishtina. Kosovo
<i>Position:</i>	<b>Deputy General Director</b>
<i>Description</i>	Organise selling sector, supervise daily activities of branches and agents, advising GM and Board for new activities according to changes to environment.

<i>Dates:</i>	March 2004 – October 2008
<i>Location:</i>	Prishtina - Kosovo
<i>Name of the Institution:</i>	Central Bank of Kosovo (CBK), Garibaldi str 33, 10000 Prishtina Kosovo
<i>Position:</i>	<b>Director of Insurance and Pension Supervision Directorate</b>
<i>Description</i>	Organise and manage staff about licensing, inspecting on site and offsite insurance companies and insurance intermediaries, improve insurance and pension regulation according IMF and WB instructions etc
<i>Dates:</i>	June 2003 – February 2004
<i>Location:</i>	Prizren - Kosovo
<i>Name of the Institution:</i>	Insurance Company “ Siguria” Luan Haradinaj str Lamela A, 10000, Prishtina, Kosovo
<i>Position:</i>	<b>Branch Manager</b>
<i>Description</i>	Organise and manage branch, make a contact with major clients, advising agents and other employs about insurance products and claims management
<i>Dates:</i>	July 2000 – May 2003
<i>Location:</i>	Prishtina- Kosovo
<i>Name of the Institution:</i>	Insurance Company “ Dardania “ Sylejman Vokshi str 4, 10000, Prishtina, Kosovo
<i>Position:</i>	<b>Deputy Managing Director</b>
<i>Description</i>	Establish new branches as new company, establish and organise selling network, recruit adequate employees for branches and for head office, manage with daily operations and other duties in accordance with delegates duties form GM.
<b>11. Education and training:</b>	
<i>Dates:</i>	06 2006 – 12 2006 ( Six month)
<i>Title of qualification awarded:</i>	LEADERSHIP

<i>Principal subjects/occupational skills covered:</i>	Professional Development Program
<i>Name and type of institution providing education and training:</i>	USAID & American University of Kosovo
<i>Level of national and international classification:</i>	
<i>Dates:</i>	2006 ( One year)
<i>Title of qualification awarded:</i>	Advanced Program in Accounting and Auditing Regulation
<i>Principal subjects/occupational skills covered:</i>	The Advanced Program consisted of 28 three-hour modules, which were held fortnightly through 2006
<i>Name and type of institution providing education and training:</i>	World Bank <a href="http://www.worldbank.org">www.worldbank.org</a>
<i>Level of national and international classification:</i>	
<i>Dates:</i>	June 2005
<i>Title of qualification awarded:</i>	International Insurance Supervision ( two week)
<i>Principal subjects/occupational skills covered:</i>	Insurance Supervision subjects
<i>Name and type of institution providing education and training:</i>	VIZOR – Dublin Ireland

<i>Level of national and international classification:</i>	Heads of Insurance Supervisions of Kosovo, Macedonia and Albania
<i>Dates:</i>	Dec 2004 – June 2006 ( 18 months)
<i>Title of qualification awarded:</i>	Professional development programme –
<i>Principal subjects/occupational skills covered:</i>	MANAGEMENT SKILLS
<i>Name and type of institution providing education and training:</i>	USAID – KOSOVO
<i>Level of national and international classification:</i>	
<i>Dates:</i>	October 2004 (One month)
<i>Title of qualification awarded:</i>	
<i>Principal subjects/occupational skills covered:</i>	Working visit / practice Insurance Unit MFSA
<i>Name and type of institution providing education and training:</i>	Malta Financial Service Authority Malta <a href="http://www.mfsa.com.mt">www.mfsa.com.mt</a>
<i>Level of national and international classification:</i>	
<i>Dates:</i>	June 2003 (10 days)
<i>Title of qualification awarded:</i>	Management Skills
<i>Principal subjects/occupational skills covered:</i>	Management training program for Insurance

<i>Name and type of institution providing education and training:</i>	Malta International Training Centre (MITC) – Malta <a href="http://www.mitcentre.com">www.mitcentre.com</a>		
<i>Level of national and international classification:</i>			
<i>Dates:</i>	Sept 2002 – Dec 2002		
<i>Title of qualification awarded:</i>	Dip. CII		
<i>Principal subjects/occupational skills covered:</i>	Advanced Studies Diploma in Insurance		
<i>Name and type of institution providing education and training:</i>	Malta International Training Centre (MITC) – Malta <a href="http://www.mitcentre.com">www.mitcentre.com</a>		
<i>Level of national and international classification:</i>			
<b>12. Additional information:</b>			
<i>Organizational skills and competences:</i>	Different managerial skills, communication, lecturing, planning, organization, leadership, decision making, management of time, management of insurance companies, management of insurance supervision, management of pension supervision, conflict management, risk management, delegation, management of stress, work under pressure etc		
<i>Computer skills and competences:</i>	Microsoft Office 2010 (Word, Excel, Access, Power Point, Outlook, Internet Explorer)		
<i>Language skills: (1 to 5: 1 lowest - 5 fluent)</i>			
<i>Language.</i>	<i>Speaking</i>	<i>Writing</i>	<i>Reading</i>

English	4	4	5
Serbo-Croatian	4	4	5
<b><i>Awards and Membership:</i></b>			
Professor of the Year for 2011	University College “Dukagjini” Peja		
<b>Gratitude</b>	Central Bank of Republic of Kosovo, 2008		
<b>Gratitude</b>	Financial Intelligence Unit (FIC) 2004		
<b>Gratitude</b>	Insurance Company “Siguria “2004		
<b>Member</b>	<ul style="list-style-type: none"> <li>- <b>Chartered of Insurance Institute</b>, London UK 2007,</li> <li>- <b>Academy of Management</b> New York USA - 2015</li> <li>- <b>KLA Association – member - 1999</b></li> </ul>		
<b><i>Editorial Board</i></b>	<ul style="list-style-type: none"> <li>- <b>International Journal of Finance, Insurance and Risk Management</b></li> <li>- <b>Journal of Accounting, Finance and Auditing Studies</b></li> <li>- <b>European Research Studies Journal ( Scopus Indexed), EU</b></li> <li>- <b>CRC- JOURNAL-MACEDONIA</b></li> <li>- <b>Economic Vision – State University Tetovo - North Macedonia</b></li> <li>- <b>LOGOS – Pjeter Budi – Prishtina Kosovo</b></li> </ul>		